



Job Description

Department: 31 Food & Beverage
Position Title: **320-260 Food & Beverage Server**
Reports to: Food & Beverage Asst. Supervisor
Food & Beverage Supervisor
Food & Beverage Manager

Position Summary: The position of Food & Beverage Server is responsible for courteous, timely service to patrons of Monarch Mountain's Sidewinder Saloon, ensuring they are fully satisfied and their expectations are far exceeded. The essential functions of this position include:

1. Be an effective employee within the guidelines of department and company policies, procedures and values, in fulfillment of Monarch's mission statement to "provide our guests with a quality, personalized mountain experience."
2. Work in conjunction with other employees and departments as part of the Monarch team.
3. Clean tables, floor, and the rest of dining room before opening in the morning. Check tables and chairs for levelness and stability. Organize all work spaces.
4. Finish all side work and make sure that enough of everything is ready for the level of expected business.
5. Greet and serve guests quickly and in a friendly manner.
6. Ensure all food and drink items are served consistently and as the guest ordered.
7. Practice all cash, credit card handling, and register procedures as prescribed.
8. Check I.D.s and follow all procedures relating to the responsible service of alcohol.
9. Observe and practice all health and sanitation rules and regulation regarding food handling and safety procedures.
10. Other duties as assigned.

Qualifications: To perform this job successfully, an individual must be able to perform each essential function listed in this description satisfactorily, with or without a reasonable accommodation. The requirements listed below are representative of the abilities, education and physical demands required to perform the essential functions of this position.

Requirements Related to Knowledge, Skills & Abilities:

1. You should feel comfortable working around large groups of people in a congested area.
2. Ability to maintain a good attitude and work well with guests and other employees.
3. Ability to speak clearly and pleasantly, and communicate in the English language.
4. Good reading and writing skills in the English language.
5. Ability to take direction and follow procedures.
6. Must be able to maintain high degree of confidentiality of all customer information.
7. Must always present a professional appearance.

Requirements Related to Education, Certifications & Experience:

1. High School diploma or GED required.
2. Some previous serving experience is required.
3. TIPS certification is required.
4. Must be a legal citizen of the United States or possess other proper work permit authentication.

Requirements Related to Working Conditions & Physical Demands:

1. Requires the ability to work any day of the week, Saturday through Friday and holidays, and overtime if necessary, as agreed upon by your superior.
2. Requires working at high elevation (over 10,000'), and with some exposure to adverse weather conditions, such as severe cold, heavy snowfall, strong winds and intense sun.
3. You must be physically fit and able to be on your feet for long periods of time.
4. You must be able to move quickly and carry moderately heavy loads.
5. Must be at least 21 years of age.