



Job Description

Department: 31 Food & Beverage
Position Title: **320-180 Food & Beverage Personnel**
Reports to: Food & Beverage Asst. Supervisor
Food & Beverage Supervisor
Food & Beverage Manager

Position Summary: The position of Food & Beverage Personnel is responsible for courteous, timely service to patrons of Monarch Mountain, ensuring they are fully satisfied and their expectations are far exceeded. The essential functions of this position include:

1. Be an effective employee within the guidelines of department and company policies, procedures and values, in fulfillment of Monarch's mission statement to "provide our guests with a quality, personalized mountain experience."
2. Work in conjunction with other employees and departments as part of the Monarch team.
3. Prepare all food and drink items for the front line, the bar, and the espresso bar.
4. Communicate with Monarch Ski Area guests in a polite and professional manner as well as processing their food orders quickly and courteously.
5. Communicate with other food and beverage personnel and respond to food orders in a timely manner.
6. Keep work and dining areas neat and clean including washing dishes, sweeping, mopping, vacuuming, bussing tables, and taking out trash.
7. Keep storage areas clean and organized, including proper rotation and labeling stock.
8. Observe and practice all health and sanitation rules and regulation regarding safe food handling and safety procedures.
9. Other duties as assigned.

Qualifications: To perform this job successfully, an individual must be able to perform each essential function listed in this description satisfactorily, with or without a reasonable accommodation. The requirements listed below are representative of the abilities, education and physical demands required to perform the essential functions of this position.

Requirements Related to Knowledge, Skills & Abilities:

1. Ability to maintain a good attitude and work well with guests and other employees.
2. Ability to speak clearly and pleasantly, and communicate in the English language.
3. Good reading and writing skills in the English language.
4. Ability to take direction and follow procedures.
5. Must be able to maintain high degree of confidentiality of all customer information.
6. Must always present a professional appearance.
7. You must be willing to learn and then execute any or all of the different jobs within the Food and Beverage Department including: food preparation, food serving, drink preparation, drink serving, cashiering, stocking, and dish washing, room cleaning, and general guest relations.

Requirements Related to Education, Certifications & Experience:

1. High School diploma or GED required.
2. TIPS certification is required for those positions that serve or sell alcohol.
3. Must be a legal citizen of the United States or possess other proper work permit authentication.
4. Some previous experience in food service is preferred but not required.

Requirements Related to Working Conditions & Physical Demands:

1. Requires the ability to work any day of the week, Saturday through Friday and holidays, and overtime if necessary, as agreed upon by your superior.
2. Requires working at high elevation (over 10,000'), and with some exposure to adverse weather conditions, such as severe cold, heavy snowfall, strong winds and intense sun.

3. Must be physically fit and able to be on your feet for long periods of time.
4. Must be able to carry moderately heavy loads and climb stairs
5. You should feel comfortable working around large groups of people in a congested area.
6. Must be at least 18 years of age.